

Telemedicine Question and Answer List

1. Parent – Do I have to be present for the telemedicine visit?
 - No, you do not have to be present. You are welcomed to attend the visit. The nurse will attempt to contact you prior to the consult. If you have already completed the proper paperwork, including the consent form, your child will be seen if deemed appropriate.
2. How does the school nurse determine consultation for the telemedicine program?
 - The doctor can only see what the nurse can see. If there are no visible signs of illness / injury, it will be difficult for the doctor to diagnose and treat without more invasive testing (i.e. blood work, xrays) or face-to-face assessment. The nurse would discuss options and/or best approach with you.
3. How am I notified of the office visit results, prescriptions, doctor's excuse, etc.?
 - Prescriptions will be called into your preferred pharmacy or you may choose to pick up your prescriptions at the doctor's office. The doctor's excuse will be faxed to the school office. The school nurse will be available to answer questions and/or you may receive a statement from the doctor's office.
4. Will my child be seen even if he/she is not an established patient of Lowry's Family Medicine?
 - Your child does not have to be an established patient of Lowry's Family Medicine. There will be a form that must be completed by the parent or guardian prior to use of telemedicine that will give the doctor a good history on your child and help with the assessment.
5. Will my child be able to stay at school after a telemedicine consult?
 - A telemedicine consult does not always guarantee that your child will be able to stay at school. State School Exclusion Requirements stay the same (see your student handbook or contact your school nurse for a listing of exclusion requirements). In most instances, your child will be diagnosed and treated in a more timely manner; you would be able to manage your time at work more effectively and possibly not miss any work at all; and, if your child must be absent from school, he/she may miss less class time due to earlier treatment.
6. Will my child be required to follow up with Lowry's Family Medicine?
 - The doctor will request that you either follow up at Lowry's Family Medicine or with your established pediatrician.
7. Will I be charged for the telemedicine visit?
 - Your insurance will be charged for the visit per Lowry's Family Medicine. The school nurse may also bill Medicaid students with consent (This charge does not affect other aspects of Medicaid benefits.)
8. Will my child be alone during the consult?
 - No. The school nurse will be in the room to assist the physician with his assessment.